

# ASSESSOR'S OFFICE PUBLIC FEEDBACK RESULTS

Lisle Township

# Public Feedback Session

- 3 meetings: July 24, August 1, and August 6
- Introductions
- Overview Presentation
- Discussions
- Report Outs
- Public Comment
- Adjourn
  
- NOTE: Presentation and additional information on [www.lisletownship.com](http://www.lisletownship.com) under the “Assessor’s Office Updates” tab

# Problem

- In 2015, mold was discovered in the Assessor's office at 4721 Indiana Ave.
- The Assessor's staff ultimately was forced moved to other space.
- The Assessor's office has had to move to temporary/rental space several times.
- The Township seeks a permanent solution to better serve our residents.

# Strategy – Path Forward

1. Conduct a Geotechnical Analysis to identify the maximum capacity of the foundation/structure.
2. Township Board will discuss and agree upon all feasible options for permanent office space for the Assessor and staff.
3. Initiate public outreach at Annual Meeting
4. Conduct public outreach meetings in a focus group format to inform the public and receive feedback on the options.
5. The Township Board will review the feedback from the public meetings and develop a prioritized set of recommendations of the options.
6. Develop high-level implementation plans for the prioritized options.
7. Conduct a Special Meeting of Electors to select the option for implementation.
8. Implement the plan for the selected option.

# Possible Options

1. Demolish entire structure; design and construct full new office building
2. Demolish structure, while keeping foundation; design and construct new office building on existing foundation.
3. Demolish portions of structure, while keeping foundation and basic shell of the building; design and construct office using foundation and shell.
4. Continue to rent at an off-property location; demolish existing building
5. Purchase alternative site (if existing site identified); demolish existing building
6. Rent until alternative site presents itself (that is well-suited and cost-effective), then purchase alternative site; demolish existing building

# Group Discussion at Meetings

- Looking through the Advantages & Disadvantages discussed, are there additional that should be considered?
- Of the Advantages / Disadvantages discussed, which popped out at you?
- Why are those Advantages / Disadvantages important to you?
- If you were to visit the Assessor's Office to make a request, which options are most appealing to you?
- As a resident and taxpayer, which options are most appealing to you?

# Group Discussion Feedback

- At all three meetings, 2 factors were identified that were important to residents in making this decision:
  - The cost of the option, and
  - The accessibility of the office to the residents visiting the Assessor's office.
- Additional themes:
  - Flexibility / Future Needs
  - Investigate long-term lease
- Options 4, 5 and 6 preferred
  - Only 1 supporter of any rebuilding (Option 1), and with contingencies

# Individual Feedback

- Hardcopy Feedback Form or Survey Monkey
- Focused on Factors for making decision and the Options for rebuilding, renting, or purchasing office space.
- Analytical method
- Direct feedback – ‘gut’ instinct



# Individual Feedback Results

- Options 4, 5, and 6 are the preferred options.
- Three most important factors in making this decision are:
  - Quality of Service (which includes accessibility)
  - Long-term Cost
  - Initial Cost
- Feedback between Individual Feedback Forms and Group Discussion consistent

# Recommendation 1

- While feasible, the three rebuilding options, (Options 1 – 3) are not preferred options by the public and therefore not viable.
- Therefore, it is recommended that these rebuilding options be removed from consideration.

# Recommendation 2

- The public consistently believed that Initial Costs, Long-term Costs, and Accessibility/Quality of Service were the most important factors in making a decision for a solution for the Assessor's Office.
- It is recommended that these three factors drive all future recommendations by the Board, and are primary considerations as rental and purchase options are evaluated.

# Recommendation 3

- If Recommendation 1 is accepted by the Board, then only Options 4, 5 and 6 remain under consideration. These options have one commonality: demolish the existing building at 4721 Indiana Ave.
- If Recommendation 1 is accepted, it is further recommended to proceed with demolition of the building at 4721 Indiana Ave. Note that this will require a Special Town Meeting to gain approval of the demolition.

# August Regular Board Meeting

- The Board agreed with the recommendations and called this Special Town Meeting to discuss demolition.
- The Township Assessor, Supervisor, and Board continue to explore Options 4, 5 and 6 (rental or future purchase) and fully discuss choices within these Options.
- A future recommendation will be made, hopefully at Annual Town Meeting in April 2019.

# Question for the Electors



- Resolution Authorizing the Demolition of the Township Assessor's Office at 4721 Indiana Avenue