

It's Okay to Ask for Help

## **24-Hour Crisis Hotlines**

#### American Red Cross of Greater Chicago - (312) 729-6100

www.chicagoredcross.org

220 W Harrison, Chicago, IL 60612

The American Red Cross of Greater Chicago helps families reconnect around the world – from delivering personal message to families separated across international boundaries by war and civil unrest, to re-establishing communications for family members separated by war and disaster. Red Cross sponsors youth groups in the high schools. Young people do volunteer work in various agencies and institutions. The red Cross has programs available for disaster preparedness and provides Service to the U.S. Armed Forces (SAF). No charge.

#### Association for Individual Development/Fox Valley Crisis Line – (630) 966-9393 or (630) 966-4000 (General)

#### www.AIDcares.org

309 New Indian Trail Ct., Aurora, IL 60506

Assists persons with a wide variety of needs and concerns (loneliness, depression, anxiety, or substance abuse. Callers receive support, direction, and referrals to community services (mental health counseling, drug and alcohol rehabilitation and financial assistance). Info Line: 24 Hours. No Charge.

#### Boys Town Suicide and Crisis Line - (800) 448-3000

#### suicide crisis/prevention

https://www.boystown.org/Pages/default.aspx

Provides crisis and suicide support 24/7 in 40 languages, including for the hearing and speech impaired.

#### **Community Crisis Center** – **Crisis Hotline 24/7: (847) 697-2380** En Español: (847) 697-9740 TTY: (847) 742-4057

#### 11Y: (847) 742-4057

https://www.crisiscenter.org/ 37 S Geneva St, Elgin, IL 60120

We provide safety, hope, advocacy, respite, and education for those impacted by crisis and violence and sexual violence in the Fox Valley Region in Illinois. Our services include a 24-hour crisis hotline, temporary shelter, individual and group counseling, medical assistance, legal assistance, financial assistance, and more.

#### Covid-19 Vaccine Registration - (630) 682-7400

111 N. County Farm Road, Wheaton, IL 60187

#### **Crisis Text Line – Text HOME to 741741**

<u>https://www.crisistextline.org/</u> Provides text-based help with anxiety, depression, and suicidal thoughts.

#### Crisis Intervention and Hotline Services - (630) 759-4555

(Bolingbrook/24 Hour Information Line) <u>https://211lifeline.org/detail.php?&tax=RP-1500.1400-250&s=6&id=7337216&mobi=1</u> Volunteers provide emergency transportation, clothing, food, furniture, and babysitting, when possible, for individuals and families in crisis situations.

#### National Suicide Lifeline Network -1 (800) 273-8255.

Provides crisis intervention and suicide prevention hotline services. Also provides comprehensive information and referral services to community health and human service agencies. No charge.

#### **Crisis Text Line**

# Text a confidential counselor 24/7 – **Text REACH to 741 741** to be connected to trained crisis counselor on secure online platform. Spanish language service available. No charge.

https://www.crisistextline.org/

#### Domestic Violence Hotline – Mutual Ground – (630) 847-0080

24-hour hotline http://mutualground.org/

#### Sexual Violence Hotline – Mutual Ground – (630) 897-8383

24-hour hotline http://mutualground.org/

#### **DuPage County Health Department Crisis Unit** – (630) 627-1700

<u>www.dupagehealth.org</u> 440 Finley Rd, Lombard, IL 60148 24-hr psychological crisis intervention. Includes hospitalization, screening and referrals.

## DuPage CRIS (Community Resource Information System) $-\,(800)\,\,942\text{-}9412$ or $(630)\,\,407\text{-}6500$

#### www.dupageCRIS.org

Managed by DuPage County Community Services. Intake and referral connecting DuPage County residents with programs to assist in these areas: Housing, Utilities, Disaster Services, Food, Transportation, Clothing, Personal and Household Items, Legal, Public Safety, Health Wellness, Dental, Mental Health, Individual and Family Support, Income Support/Employment, Education, Veterans and Persons with Disabilities.

Contact Mondays - Fridays, 8:00 a.m. - 4:30 p.m.

#### DuPage Women Against Rape (DWAR) - (630) 971-3927

739 Roosevelt Rd, Glen Ellyn, IL 60137

24-hr answering service to assist persons who have been raped, sexually abused or victims of sexual harassment. Answering Service 24 Hours. No charge.

#### Family Shelter Service, Inc.—Metropolitan Family Services – (630) 469-5650

(630) 221-8290 for non-emergency general phone

https://www.metrofamily.org/FSSofMFSD/

605 E Roosevelt Rd, Wheaton, IL 60187

A hotline counselor will provide a confidential environment to listen to you to determine if Family Shelter programs meet your needs, refer you to other programs/services within DuPage County that can be of help, provide information about Family Shelter's programs, safety planning, conduct an intake and arrange temporary shelter. Family Shelter, Inc also provides services for victims of domestic violence.

#### FISH – Downers Grove/Lisle – (630) 759-7776S

#### https://www.downersgrovefish.org/

Downers Grove Area FISH is an all-volunteer, not-for-profit organization which has served local communities since 1969. Our services include a food pantry, clothes closet, financial assistance, and transportation. Volunteer services available providing emergency transportation, clothing, food, furniture, and babysitting. No Charge.

#### **Illinois Department of Children and Family Services (DCFS)**

Child Abuse Hotline - (800) 252-2873

www.state.il.us/dcfs

8 East Galena Blvd, Ste 300, Aurora, IL 60506

Child abuse is the mistreatment of a child under the age of 18 by a parent, caretaker, someone living in their home or someone who works with or around children. DCFS provides family casework, protective services, foster care, institutional placement, adoption and licensing of childcare facilities and direct child welfare services if necessary. Day care services available on a temporary basis during family crisis. Information Line 24 Hours. No Charge.

#### Illinois Poison Center - (800) 222-1222 or Text POISON to 787878

#### www.illinoispoisoncenter.org

The IPC assists persons who have been exposed to a poison, are concerned about the amount of medicine they may have taken, are involved in a chemical exposure at work or home or need information about whether a substance is a poison. Call as soon as you think or suspect a poisoning has occurred.

### JED Foundation – Text "START" to 741-741 or call (800)-273-TALK (8255)

#### https://jedfoundation.org/

Suicide prevention; equips America's teens and young adults with the skills and support they need to grow into healthy, thriving adults.

#### Loveisrespect - (866) 331-9474 - Text LOVEIS to 22522

https://www.loveisrespect.org/

Works to prevent and end abusive relationships among teenagers through a 24-hour hotline and text messaging.

#### National Runaway Safeline - (800) RUNAWAY or 800-786-2929

Confidential, toll-free assistance for youth and teens by team members who have been trained to handle a crisis, provide support, and listen to the caller's story.

#### National Suicide Prevention Lifeline – (800) 273-8255

*For the hearing and speech impaired:* 800-799-4TTY (4889) <u>https://suicidepreventionlifeline.org/</u>

Offers free and confidential support to those in suicidal or emotional distress through a national network of crisis centers.

#### Samaritans USA - (800) 273-TALK (8255)

http://www.samaritansusa.org/ Helps people who are suicidal or in crisis, 24 hours a day.

#### **Suicide Prevention Hotlines**

National Suicide Prevention Lifeline – **1 (800) 273-8255** Crisis Text Line – **Text TALK to 741741** 

Trevor Lifeline (LGBTQ) – **1 (866) 488-7386** Trevor Text – **Text START to 678-678** 

Veterans Crisis Line – **1 (800) 273-8255, press 1** Veterans Crisis Text – **838255** 

#### Teen Parent Connection – (630) 790-8433

www.teenparentconnection.org

475 Taft Ave., Glen Ellyn, IL 60137

Provides education, support and resources to adolescent parents and their children in DuPage County with the goal to prevent child abuse and neglect. Offers counseling, court advocacy services, shelter, teen/children's services, and Latina services. No Charge. 24/7 Hotline.

#### The Trevor Project - (866) 488-7386

https://www.thetrevorproject.org/

Provides a nationwide crisis-intervention and suicide-prevention lifeline for lesbian, gay, bisexual, transgender and questioning youth.

### WINGS 24-Hour Hotline for victims of Domestic Violence – (847) 221-5680

https://wingsprogram.com/

The mission of WINGS Program, Inc. is to provide housing, integrated services, education, and advocacy to end domestic violence.

#### Your Life Your Voice - (800) 448-3000

https://www.yourlifeyourvoice.org/pages/home.aspx

Provides teens/youth through age 23 with 24/7 suicide and crisis intervention, with live chat on Mondays-Thursdays from 8:00 a.m. to 11:00 p.m. CST.

## **Addiction Recovery and Support Groups**

#### **Alcoholics Anonymous**

https://alcoholicsanonymous.com/aa-meetings/illinois/

AA Illinois helps individuals struggling with alcoholism find the help they need on a local basis. Discover Illinois Alcoholics Anonymous meetings per county or city and take the next step to overcome alcohol addiction. The only requirement to membership is the desire to stop drinking.

(630) 355-2622	Lisle Naperville Woodridge Bolingbrook
(630) 887-8671	Downers Grove
(300) 711-6375	National 24 Hour
(630) 637-9859	Western Suburban Fellowship Club ("The Club") -
	710 East Ogden Avenue, Naperville, IL 60563
	https://www.naperville12step.com/

#### Al-anon/Alateen – (630) 627-4441

www.niafg.org

**Al-Anon** is a unique fellowship that unites members of diverse backgrounds, races, and occupations in an inspiring endeavor: helping themselves and others to lead purposeful, useful lives by overcoming the frustration and helplessness caused by close association with an alcoholic.

Alateen (Al-Anon for younger members) is a vital part of Al-Anon Family Groups. Young people seeking help with problems that arise when alcoholism afflicts a parent, another close relative, or a friend meet to exchange experiences and to gain an understanding of themselves and the alcoholic.

#### Alcohol Rehab Helpline – (630) 618-2106 (Naperville)

Our highly skilled physicians, therapists, and psychiatrists at our rehab facility focus on eliminating any addiction to alcohol, drug or pain medication.

#### American Cancer Society in Illinois - DuPage Stop Smoking – (800) 227-2345 https://www.cancer.org/about-us/local/illinois.html

If you want to quit smoking and need help, contact one of our organizations. In addition to the American Cancer Society, other sources of patient information and support are available on the website at no charge.

For "How to Quit Using Tobacco": <u>https://www.cancer.org/healthy/stay-away-from-tobacco/guide-quitting-smoking.html</u>

#### Breaking Free, Inc. – (630) 897-1003

www.breakingfreeinc.org 120 Gale St., Aurora 60506 Outpatient Substance Use Services: education, prevention, counseling. No charge for prevention services.

#### Central DuPage Hospital – Behavioral Health Services – (630) 933-6405

http://www.cdh.org/ and https://www.addiction-programs.net/directory/listing/central-dupagehospital-behavioral-health-services

25 Winfield Rd., Winfield 60190 Addiction Programs and Behavioral Health Services.

#### Co-Dependents Anonymous - (888) 444-2359 (Serving Naperville)

A 12-step recovery program/recovery from codependence. <u>https://coda.org/home/contact-us/</u> <u>https://coda.org/meeting/thursday-night-naperville/</u> (online only at this time)

#### Drug Addicts Anonymous - (214) 444-9585

https://daausa.org/ A 12-step recovery program.

#### **Emotions Anonymous – (651) 647-9712**

<u>https://emotionsanonymous.org/</u> An international fellowship of people who come together in weekly meetings for the purpose of working toward recovery from any sort of emotional difficulties.

#### Food Addicts Anonymous - (772) 878-9657

https://faacanhelp.org/contact/

Do you feel you have lost control of your food? Do you find yourself thinking about food and your weight often? Do you struggle to eat healthy foods and maintain a healthy weight? FAA can help.

#### Gamblers Anonymous - (855) 222-5542 (Chicago-area hotline)

https://gamblersanonymous.org/ga/

Gamblers Anonymous is a fellowship of people who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from a gambling problem. The only requirement for membership is a desire to stop gambling.

#### Government Drug Rehab/Drug-Alcohol Treatment – 1-(877) 578-6624

https://www.stopaddiction.us/ Take the First Step to Drug & Alcohol Recovery.

#### **Marijuana Anonymous – (800) 766-6779**

#### https://marijuana-anonymous.org/

Marijuana Anonymous is a fellowship of people who share our experience, strength, and hope with each other that we may solve our common problem and help others to recover from marijuana addiction. The only requirement for membership is a desire to stop using marijuana.

#### Mothers Against Drunk Driving - (630) 541-6099

#### https://www.madd.org/illinois/

1430 Bending Ave, Downers Grove, IL 60515

MADD advocates and staff work to support victims at no charge, advocate for stronger laws and create a future of No More Victims®

#### Narcotics Anonymous - (708) 848-4884 (Helpline - 24/7)

#### www.chicagona.org

NA is a nonprofit fellowship or society of people for whom drugs had become a major problem. We are recovering addicts who meet regularly to help each other stay clean. This is a program of complete abstinence from all drugs. There is only one requirement for membership, the desire to stop using.

#### **Nicotine Anonymous** – (800) 642-0666

#### https://www.nicotine-anonymous.org/

Nicotine Anonymous ("NicA") is a non-profit 12-step fellowship of people helping each other live nicotine-free lives. Nicotine Anonymous welcomes all those seeking freedom from nicotine addiction, including those using cessation programs and nicotine withdrawal aids. The primary purpose of Nicotine Anonymous is to help all those who would like to cease using tobacco and nicotine products in any form. The Fellowship offers group support and recovery using the Twelve Steps and Twelve Traditions, as adapted from Alcoholics Anonymous to achieve abstinence from nicotine.

#### SAMHSA – Substance Abuse and Mental Health Services Administration 1- (877) 726-4727 or 1-(877) SAMHSA-7

https://www.samhsa.gov/find-help/national-helpline)

SAMHSA's mission is to reduce the impact of substance abuse and mental illness on America's communities.

#### **National Helpline** – (800) 662-4347

https://www.sumhlc.org/resources/samhsas-national-helpline-1800662-help/ Referrals to local treatment facilities, support groups, and community-based organizations.

#### Sexaholics Anonymous - (615) 370-6062

https://www.sa.org/ A fellowship with a solution to the problems of lust, sex, and pornography addiction.

#### Serenity House Counseling Services Inc. - (630) 620-6616

https://www.serenityhouse.com/

891S. Rohlwing Rd., Addison, IL 60101

Alcohol and Drug Abuse Treatment Center, including adult and adolescent outpatient and intensive outpatient services, DUI, as well as halfway houses and recovery homes.

#### Smart Recovery – (866) 601-3539 (Naperville/Downers Grove)

https://www.smartrecovery.org/

Self-Management and Recovery Training (SMART) is a global community of mutual-support groups. At meetings, participants help one another resolve problems with any addiction (to drugs or alcohol or to activities such as gambling or over-eating). Participants find and develop the power within themselves to change and lead fulfilling and balanced lives guided by our science-based and sensible 4-Point Program<sup>®</sup>

#### Online Meeting

https://www.smartrecoverytest.org/local/meeting/naperville-illinois-monday-at-700-pm-to/

### Woodridge Interventions – Substance Abuse Treatment Services – (630) 968-6477

www.woodridgeinterventions.com

Adolescent and Adult Services. Requires Private Insurance.

### **Clubs/Activities**

#### The Alive Center - (630) 778-6093

https://www.alivecenter.org/ 500 W 5th Ave, Naperville, IL 60563 Serves all teens (grades 6-12) who are interested in connecting with others. Programs and clubs focus on health, well-being, and building a sense of community.

Free, after school drop-in hours, typically 3:00 - 7:00 p.m. during school year and 1:00 - 6:00 p.m. in the summer.

#### **Boy Scouts of America** – (630) 231-3192

www.scouting.org

155 Roosevelt Rd, West Chicago, IL 60185 Scouting is family, fun, friends, and a lifetime of adventure! It's the place where young people can grow to become their very best future selves.

#### Girl Scouts - (630) 544-5900

https://www.girlscouts.org/ (national) http://www.gcnwiprograms.org/ (local)

3155 71<sup>st</sup> St, Naperville, IL 60540

Everything Girl Scouts do builds their curiosity, kindness, and can-do spirit. And as they earn badges, help their community, and deepen their friendships, they'll also have a blast along the way.

#### Girl Scouts of Prairie Wind - (630) 544-5900

https://www.wscci.org/list/member/girl-scouts-prairie-winds-inc-lisle-312 2400 Ogden Ave, Lisle, IL 60532

## **Counseling and Mental Health Services**

#### **360 Youth Services – (630) 961-2992**

www.360youthservices.org Administrative Office:1305 W Oswego Rd, Naperville, IL 60540 Mission to provide life changing services to youth through substance prevention, education, counseling, housing, and training. Also provides runaway/homeless youth counseling.

#### Advocate Family Care Network - (800) 216-1110

<u>www.advocatehealth.com/familycarenetwork</u> 440 Quadrangle Dr. (Ste N4) Bolingbrook, IL 60440 Psychological services for children, adults, couples, families, and employers.

#### Alliance of Hope for Suicide Loss Survivors - (847) 868-3313

www.allianceofhope.org

Mailing Address: Alliance of Hope, PO Box 7005, Evanston, IL 60204 We believe no suicide loss survivor should go without support. Since 2008, the Alliance of Hope has been working to decrease stigma, increase understanding of the suicide loss experience, and provide direct support to survivors. Every 40 seconds, someone dies by suicide, leaving 6-8 loved ones grieving devastating loss. Approximately 45 million people have been greatly distressed by suicide, in the U.S. alone Every day, thousands of people seek support after suicide.

#### Breaking Free, Inc. - (630) 897-1003

www.breakingfreeinc.org 120 Gale St, Aurora, IL 60506 Adolescent and adult counseling services. No charge for prevention services. Sliding scale for counseling.

#### **Catholic Charities – (630) 495-8008**

www.cc-doj.org

3130 Finley Rd, Ste 520, Downers Grove, IL 60515

Individual counseling for children, adolescents, adults, couples, family, and seniors. Pay by insurance. Special accommodations available to individuals and families struggling financially and who qualify for services at a reduced rate based on income. Catholic Charities programs sometimes have funds available to pay for counseling for their clients. Serves DuPage County. Immigrant benefits assistance also available through the Immigrant Support Program.

Hours: Mondays – Fridays 8:30 a.m. -8:00 p.m. Saturday 8:30 a.m.-2:00 p.m.

#### Community Crisis Center - (847) 742-4088

Crisis Hotline 24/7: (847) 697-2380 En Español: (847) 697-9740 TTY: (847) 742-4057

#### https://www.crisiscenter.org/

37 S Geneva St, Elgin, IL 60120

We provide safety, hope, advocacy, respite, and education for those impacted by crisis and violence in the Fox Valley Region in Illinois. Our services include a 24-hour crisis hotline, temporary shelter, individual and group counseling, medical assistance, legal assistance, financial assistance, and more.

#### The Community Service Counsel -<u>https://www.thecsc.org/</u>

440 Quadrangle Dr, Unit C, Bolingbrook, IL 60440

#### (815) 886-5000

Services for family and marital counseling are provided by licensed professional counselors on an affordable fee schedule. Housing and counseling is provided at no cost by the agency housing counselors.

#### 360 Youth Services - (630) 717-9408

#### https://360youthservices.org/

1323 Bond St., Ste 119 Naperville, IL 60563Counseling/Prevention Office Mission to provide life changing services to youth through substance prevention, education, counseling, housing, and training. Also provides runaway/homeless youth counseling. Hours By Appointment Only. Fees: Self-pay. Sliding scale for family and individual counseling

#### Evangelical Child and Family Agency - (630) 653-6400

#### www.evancfa.org

#### 1530 Main St, Wheaton, IL 60187

Counseling services are available for couples, families, and individuals of all ages (including play therapy for children). Helping with abuse, anxiety, depression, self-esteem, grief and loss, pregnancy, spiritual issues, foster care issues, marital difficulties, post-abortion grief, parent-child conflicts, pre-marital counseling, family of origin Issues, problems in adolescence. Hours by appointment only. Fees are based on family income; to be paid at the time of counseling session.

#### Good Samaritan Hospital – Center for Mental Health – (630) 275-6000

#### www.advocatehealth.com

3815 Highland Avenue Downers Grove, IL 60515

Addiction and psychiatric services for children, teens, adults, families, and employers.

#### Kids Above All - (773) 693-0300

www.kidsaboveall.org

8765 W Higgins (Ste 450), Chicago, IL 60631

Kids Above All continues to give hope to underserved children and their families by offering a wide range of community-based programs, as well as services that place children and youth in safe, nurturing home environments. Appointment hours vary. Fees based on specific services.

#### Linden Oaks Behavioral Health – Naperville Main Inpatient Campus at Edward Hospital – (630) 305-5500

https://www.eehealth.org/locations/naperville/linden-oaks-behavioral-health/ 852 South West St, Naperville, IL 60540 Specializing in addiction, anxiety disorders, eating disorders, depression, and self-injury.

#### Lisle Township Youth & Family Services - (630) 968-2087, ext. 14

https://www.lisletownship.com/departments/youth-and-family

4711 Indiana Ave., Lisle, IL 60532

Offers counseling to those facing challenging life circumstances. With a collaborative and goaloriented approach, individual, couple, family, and grief counseling free and by appointment to residents of Lisle Township. Career counseling and the Lisle Township Job Club is also available.

#### Mental Health First Aid (course)

https://www.mentalhealthfirstaid.org/cs/

Offers an 8-hour course that gives people the skills to help someone who is developing a mental health problem or experiencing a mental health crisis.

#### **Metropolitan Family Services – DuPage**

#### www.metrofamily.org

Naperville/Warrenville: 27475 Ferry Rd, Warrenville, IL 60555 – (630) 784-4801 Woodridge: 1999 75<sup>th</sup> St, Woodridge, IL 60517 – (630) 784-4979 Emotional wellness, adoption support services, counseling for behavioral health for children, adults, seniors, families, and grandparents raising grandchildren. Spanish Available

#### **Mutual Ground, Inc.**

Domestic & Sexual Violence Victim Services – (630) 897-0084 418 Oak Ave., Aurora, IL 60506 www.mutualground.org Provides on-site emergency shelter, counseling, and support services to domestic violence and sexual violence victims.

#### National Alliance for the Mentally Ill (NAMI) DuPage – (630) 355-8980 or (630) 752-0066

www.namidupage.org 115 No County Farm Rd, Wheaton, IL 60187 NAMI Illinois (National Alliance on Mental Illness) is a not-for profit membership organization created to improve the lives of individuals and families challenged by mental illness. NAMI advocates to bring the needs of persons with mental illness and their families to the attention of legislators (service providers, medical staff, and the public), protect the rights of persons with mental illness, and press for added community support services. Free in-person and virtual support groups, one-on-one peer counseling, and a free drop-in Living Room for those in crisis.

#### SamaraCare Counseling - (630) 357-2456

#### www.samaracarecounseling.org

1819 Bay Scott Circle, Ste 9, Naperville, IL 60540

1121 Warren Avenue, Downers Grove, IL 60515Provides counseling and psychotherapy for individuals, couples, families, and groups. Counseling available for children, youth, and adults. Hours by appointment only. Insurance or self-pay. Fee subsidy, based on income, expenses, dependents and extenuating circumstances, may be available upon request. Spanish available.

## SASS (Screening Assessment and Support Services) – (630) 627-1700 (General) (800) 345-9049 (CARES Line)

#### www.dupagehealth.org/mental-health

DuPage County Health Department

The CARES line handles behavioral health crisis calls for children and youth in Illinois. SASS is a behavioral health program that provides services for children and adolescents who may be in crisis and in need of inpatient or intensive community-based services.

#### YWCA Metropolitan Chicago – DuPage District – (630) 790-6600

#### www.ywca.org

#### 2055 Army Trail Rd, Addison, IL 60101

The YWCA is dedicated to promoting racial justice and personal empowerment across all programs and services. Programs offered include racial justice, economic empowerment, sexual violence and support services, and early childhood services. See website for times/locations for classes. Services are charged on a sliding fee scale. Some programs are free.

### **Financial Assistance**

#### Housing Support and Self-Sufficiency Program - (630) 407-6500

www.dupageco.org/clientservices

DuPage County

421 N. County Farm Road, Wheaton, IL 60187

Provides long and short-term case management and limited housing assistance to prevent and end homelessness when funding is available. Helps families to develop career plans, reach family goals and obtain services with the goal of achieving economic self-sufficiency.

#### Lisle Township – Financial Assistance – (630) 968-2087

LIHEAP - (630) 407-6500 (DuPage County)

www.lisletownship.com

4711 Indiana Ave, Lisle, IL 60532

Emergency help for food, rent, and utilities. Food pantry on site. Intake for Low-Income Home Energy Assistance (LIHEAP). Assistance with Benefit Access applications. Registration for Ride DuPage (senior/disabled residents). All assistance by appointment only.

Hours: Mondays – Fridays 8:30 a.m. to 4:00 p.m.

#### Naperville Township – Financial Assistance – (630) 355-2786

www.napervilletownship.com

139 Water St, Naperville, IL 60540

Offering financial assistance to families and individuals in need of general assistance, emergency assistance, Low Income Home Energy Assistance (LIHEAP), Benefit Access, and access to Salvation Army and Access DuPage.

Hours: Mondays – Fridays, 8:30 a.m. – 4:00 p.m.

#### **SARET Charitable Fund** – (630) 842-8876

DuPage, Kane, Will Counties

#### https://saret.org/

SARET Charitable Fund in Glen Ellyn provides emergency transportation, emergency housing, and emergency financial assistance. Our Barbara Brent disability fund is growing and needs more financial support for rents, utilities, and transportation for clients faced with medical crisis such as cancer and injuries.

#### Social Security Administration - (877) 274-5412 or (800) 772-1213

www.ssa.gov

1325 N Lake St, Aurora, IL 60506

Supplemental Security Income (SSI) is a federal income supplement program funded by general tax revenues (not Social Security taxes). It is designed to help aged, blind, and disabled people who have little or no income. Provides cash to meet basic needs for food, clothing, and shelter.

In the case of retirement, death or disability of a participating parent, a young person may receive benefits to age 18 (19) if still in high school) under social security programs. Parents' income is considered for persons living at home for drug and alcohol addiction in the home, SSI may be available if an applicant meets the following criteria: 1) present medical evidence that he or she is unable to work, 2) a representative payee must be appointed. Survivors benefits and Medicare enrollment also available.

Hours: Mondays – Fridays, 9:00 a.m. – 4:00 p.m.

You can call our National 800 Number at **1-800-772-1213** between 8:00 a.m. – 7:00 p.m., Mondays through Fridays. Wait times to speak to a representative are typically shorter Wednesdays through Fridays or later in the day. We also offer many automated telephone services, available 24 hours a day, so you do not need to speak with a representative.

#### West Suburban Community Pantry – Financial Literacy Training – (630) 512-9921

www.wscpantry.org 6809 Hobson Valley Drive, Woodridge, IL 60517 English, Spanish. Eligibility: Resident of DuPage County, Bolingbrook or Romeoville; Meet program income guidelines; Car Seat Safety Class open to DuPage County residents only. Bring following to each visit: Proof of residency, either a utility bill or piece of mail postmarked within 60 days and a picture ID, such as a driver's license or State of Illinois ID card

Hours: Mondays, 10:00 a.m. - 12:00 p.m. Tuesdays, 8:30 a.m. - 11:30 a.m. Thursdays, 8:30 a.m. - 11:30 a.m. & 5:30 p.m. - 7:30 p.m. Saturdays, 8:30 a.m. - 11:30 a.m.

### **Food Pantries**

#### Bolingbrook Seventh Day Adventist Church - (630) 739-1038

www.facebook.com/bolingbrookchurchfoodpantry/

301 East Boughton Road, Bolingbrook, IL 60440

Application Process:Call or visit social media pages for up-to-date food pantry hours. Visit the church during listed hours, no documents needed. Phone number will be requested in case of food recalls. Spanish available

Hours: Twice a Month; Hours Vary (Call first to confirm.)

#### Lisle Township Food Pantry - (630) 968-2087

https://www.lisletownship.com/food-pantry/

4711 Indiana Avenue, Lisle, IL 60532

The Lisle Township Food Pantry is operated for the benefit of township residents who are in need. It is our goal that no person goes hungry. The pantry is staffed by a group of dedicated volunteers. The Lisle Township Food Pantry is located at the East end of the building. The Lisle Township Food Pantry is grateful for partnerships with the Northern Illinois Food Bank, area businesses, civic groups, and individuals that donate their time, food, and money.

Hours: Mondays, Wednesdays, Fridays, 8:30 a.m. - 11:30 am and 2:00 p.m. – 4:00 p.m.

#### Loaves and Fishes - (630) 355-3663 x 155

www.loaves-fishes.org

Ending hunger and transforming lives by providing healthy food and impactful programs to promote self-sufficiency, through compassion, dignity, health, hope, and service.

Masks are required. Please bring your own bags. Please limit shoppers to 1 adult per household.

#### Naperville Market - (630) 355-3663 x 155

1871 High Grove Lane, Naperville, IL 60540 <u>Market Shopping Available by Appointment</u> Tuesdays: 9:00 a.m. – 3:00 p.m.
Wednesdays: 9:00 a.m. – 3:00 p.m. and 5:00 p.m. – 7:00 p.m.
Saturdays: 8:00 a.m. – 12:00 p.m.

#### Aurora Hub - (630) 355-3663 x 155

580 Exchange Court, Aurora, IL 60504 <u>Curbside Grocery Pre-Pack</u> Mondays: 5:00 p.m. – 7:00 p.m. Saturdays: 8:00 a.m. – 12:00 p.m.

#### Compass Church, Bolingbrook – (630) 355-3663 x 155

151 E. Briarcliff Road, Bolingbrook, IL <u>Curbside Grocery Pre-Pack</u> Wednesdays: 4:00 p.m. – 6:00 p.m.

#### Metropolitan Asian Family Services – Naperville– (630) 705-1208

www.mafsinc.com

1032 East Ogden Avenue, Naperville, IL 60563

Congregate Meals/Nutrition Sites: Immigrant member of India, Pakistan, Bangladesh, Nepal, Sri Lankan and East European communities facing linguistic and cultural barriers. Call for details on the application process.

Languages spoken: Hindi, Urdu, Gujrati, Spanish, English.

Hours: Mondays to Fridays, 9:00 a.m. – 5:00 p.m.

#### Northern Illinois Food Bank - (630) 443-6910

https://solvehungertoday.org/

273 Dearborn Ct. Geneva IL 60134

Our vision at Northern Illinois Food Bank is for everyone in Northern Illinois to have the food they need to thrive. Our Mission is to provide nutritious food and resources for our neighbors, with dignity, equity, and convenience, through partnerships and innovation.

Hours: Mondays – Fridays: 8:00 a.m. – 5:00 p.m. Saturdays: 8:00 a.m. – 12:00 p.m.

#### St. Joseph Food Pantry - (630) 964-021e6 x 1011

https://www.stjosephdg.org/events/st-vincent-de-paul-weekly-food-pantry/20201022

4824 Highland Avenue, Downers Grove, IL 60515

For Resident of Downers Grove, Westmont, Lemont (within DuPage County), East of 355 (between Ogden Avenue & 75th)

Application process: Call assistance line, leave name, phone, and address to verify if within boundaries. Phone appointment only, no home visits. Provide required documentation: photo ID, proof of address, current utility bill.

English and Spanish.

Hours: Thursday, 9:30 am - 11:30 am \*If Thursday falls on a holiday, food pantry distribution will be rescheduled to another day in the same week and will never be skipped.

#### West Suburban Community Pantry – (630) 512-9921

https://wscpantry.org/

6809 Hobson Valley Dr #118, Woodridge, IL 60517

Nourish. Connect. Empower. The West Suburban Community Pantry (WSCP) offers food for the hungry and resources to empower people to improve their quality of life. Serving over 5,600 individuals each month, WSCP is integral to helping our low-income neighbors in DuPage and Will Counties receive the nutrition they need to lead full lives. We work to break down barriers to food assistance, implement new services to best help people in our community, encourage volunteerism, and educate our donor base about existing needs. After finding and fostering families and individuals who need care, we can also refer resources to ease and eliminate the circumstances that led customers to seek emergency aid. Also offers job readiness programs and help with Food Stamps/SNAP Applications.

<u>Shopping Hours</u>: Mondays: 10:00 a.m. – 12:00 p.m. (Bread, Produce, Milk & Eggs only) Tuesdays: 8:30 a.m. – 2:30 p.m. Thursdays: 8:30 a.m. – 11:30 a.m. & 5:30 – 7:30 p.m. Saturdays: 8:30 a.m. – 11:30 a.m.

Donation hours: Mondays –Fridays: 8:00 a.m. – 3:00 p.m. Saturdays: 8:00AM – 12:00 p.m.

### **Foster Care/Adoption Services**

A.D.O.P.T. Pet Shelter –

Blessed Bonds Crisis Assistance Program – (630) 355-2299

https://adoptpetshelter.org/clinic/crisis-assistance/

420 Industrial Drive, Naperville, IL 60563

Provides foster care/temporary shelter for animals during times of crisis; devoted to reuniting families with their animal companions. One of the top ten reasons people give up their pets is because of a personal crisis, like a medical emergency that requires an extended hospital stay or losing their home to foreclosure. We offer temporary assistance to those who want to keep their animal companions but are having difficulties that prevent them from meeting their pets' daily needs.

Hours: Mondays – Fridays, 9:00 a.m. – 5:00 p.m.

#### CASA of DuPage County, Inc. - (630) 221-0889

https://dupagecasa.org/

505 North County Farm Road, Wheaton, IL 60187

CASA stands for Court-Appointed Special Advocate. CASA of DuPage County recruits, trains, and supports volunteer citizen advocates to effectively speak to the best interest of abused, neglected, dependent, and vulnerable children in the DuPage County Court system. Every child has the right to a safe, permanent, and nurturing home. Please call us for more information.

Hours: Mondays – Fridays, 8:30 a.m. – 4:00 p.m.

#### Holt International - (630) 754-4500

https://www.holtinternational.org/ 270 Remington Boulevard, Bolingbrook, IL 60440 Adoption Assistance and Support.

Hours: Mondays – Thursdays, 8:30 a.m. 0 4:00 p.m. Fridays, 8:30 a.m. – 12:30 p.m.

#### Metropolitan Family Services - (630) 784-4800

https://www.metrofamily.org/community\_center/dupage/ 1999 West 75th Street, Woodridge, IL 60517 Offers post-adoption counseling and support services for residents of DuPage County. Spanish.

Hours: Mondays and Wednesdays, 8:30 a.m. – 9:00 p.m. Tuesdays, 8:30 a.m. – 6:00 p.m. Thursdays and Fridays, 8:30 a.m. – 5:00 p.m.

#### Our Children's Homestead - (630) 369-0004

www.ourchildrenshomestead.org 280 Shuman Boulevard, Naperville, IL 60563 Adoption services for child who has been in foster care for at least six months.

Hours: Mondays – Fridays, 8:30 a.m. – 5:00 p.m.

### Home Healthcare/Hospice Care

#### Angels Grace Hospice - (888) 444-8341

www.angelsgracehospice.com/

440 Quadrangle Drive, Bolingbrook, IL 60440

Serves individuals and families in need of end-of-life care. Please call to verify eligibility and discuss care options. Details of health insurance may be requested.

Hours:

Mondays - Fridays, 8:00 a.m. - 5:00 p.m.

#### Illinois Division of Rehabilitation Services – Downers Grove – (630) 495-0500

www.dhs.state.il.us/page.aspx?item=29764

2901 Finley Road, Downers Grove, IL 60515

Offers comprehensive disability-related in-home assistance for those under the age of 60, living with severe disabilities. Please call to schedule an appointment. Spanish available.

Hours: Mondays – Fridays, 8:30 a.m. – 5:00 p.m.

#### Latin HomeCare - (630) 852-4007

www.larlinhealthcare.com/home/homehome.html

6900 Main Street, Downers Grove, IL 60516

Provides home health aide services. Please call for more information, pricing, or to schedule a free comprehensive in-home consultation. Illinois Department on Aging (IDOA) referral required for Medicaid Coverage; VA referral required for Homemaker and Home Health Aid Programs.

Hours: Mondays – Fridays, 8:00 a.m. – 5:00 p.m.

#### Residential Hospice IL - (855) 902-5100

www.residentialhealthcaregroup.com/services/hospice/

1431 Opus Place, Downers Grove, IL 60515 Provides hospice care. Please call for a consultation and to schedule an in-person intake. Please bring a Photo ID and Health/Medical insurance card/documents. Medicare coverage requirements apply. Hours: Mondays – Fridays, 9:00 a.m. – 5:00 p.m.

#### Wellspring Healthcare Services - (630) 968-7777

www.wellspringcare.com

3341 Hobson Road, Woodridge, IL 60517

Offering home health care. Medicare coverage requirements apply for some programs. Please call for more information and to schedule an evaluation. Evaluations can be scheduled on doctor's orders.

Hours: Mondays – Fridays, 8:30 a.m. – 5:00 p.m.

#### Xilin Asian Community Center – (630) 355-4322

www.xilin.org/Naperville

1163 East Ogden Avenue, Naperville, IL 60563

Provides adult day programs, in-home senior services for 60 years of age and older for legal residents of the United States. Services are for individuals who need assistance with daily living. Clients should be covered by Medicare. Skilled healthcare professionals are available. Languages spoken: Mandarin Cantonese, Korean, Hindi, Vietnamese, Lao, Polish, Farsi, Spanish

Hours: Mondays – Fridays, 7:30 a.m. – 6:00 p.m. Mondays – Sundays, 8:30 a.m. – 2:30 p.m.

### Homeowner/Mortgage Assistance

#### H.O.M.E. DuPage - (630) 260-2500

https://www.homedupage.org

(Home Ownership Money Education) Offering homebuyer education workshops and counseling, down payment assistance information, financial literacy, financial fitness workshops and coaching, foreclosure prevention workshops and counseling, reverse mortgage counseling, donor privacy and bill of rights.

Hours: Mondays – Fridays: 9:00 a.m. – 5:00 p.m. Closed Saturdays: By appointment only Sundays: Closed.

#### DuPage County Community Services - (630) 407-6500

www.dupageco.org/Community\_Services/Housing\_and\_Self-Sufficiency/1775/

421 North County Farm Road, Wheaton, IL 60187

Offers mortgage payment assistance

Eligibility: Living in or Moving into DuPage County; Have an eviction notice, be in danger of foreclosure, or currently homeless; Have a lease, intent to lease, or mortgage in your name; Landlord or Mortgage company will work with the program. Meet income guidelines. Additional criteria may apply per available funding source

Application Process: Call the Main number to speak with an Intake & Referral Specialist. Personal information about you and your household members will be collected. If appropriate, a referral will be made to this program. A staff member will call you at a later time to conduct a further assessment by phone. An in-office appointment will be scheduled to complete an application for those who appear to be eligible. Documentation will be required for all household members including but not limited to a photo ID, Social Security Card or proof of number, income verification, lease/mortgage statement/intent to lease, eviction notice/verification of homelessness. Once the application is completed and verified, you will be notified if assistance will be provided.

Hours: Mondays – Fridays, 8:30 a.m. – 4:30 p.m.

#### Veterans Assistance Commission of DuPage - (630) 407-6500

www.dupageco.org/vac

421 North County Farm Road, Wheaton, IL 60187

Offers Mortgage Payment Assistance, Rent Payment Assistance, Household Goods Storage, Automotive Care, Automobile Insurance Payment Assistance, Non-Emergency Medical Transportation, Bus Fair, Gas Money, Motor Vehicle Registration Fee Payment Assistance, Dental, Eye Care, and Health Insurance Premium Expense Assistance.

Eligibility: DuPage County Resident; Veteran or dependent of a Veteran; Honorable Discharge status; 180 days of Federal Active Duty; Meet income criteria.

Documents that may be required:

(1) DD214 Military Discharge Papers

(2) Photo ID

(3) Household income documentation

(4) Marriage license

(5) Birth Certificates (for children under 18)

(6) Proof of residency

Hours:

Mondays – Fridays, 8:00 a.m. – 12:00 p.m. and 1:00 p.m. – 4:00 p.m.

### **Housing/Emergency Shelter/Homelessness Services**

#### Bridge Communities - (630) 545-0610 x10

www.bridgecommunities.org 500 East Roosevelt, Suite 220, Glen Ellyn, IL 60137 Bridge's mission is to transition homeless families to self-sufficiency by working with partners to provide mentoring, housing, and supportive services.

#### **Covenant House** (online)

www.covenanthouse.org

Offers crisis care for homeless and at-risk kids in numerous U.S., Canada, and Latin American offices.

#### DuPage P.A.D.S. - (630) 682-3846

<u>www.dupagepads.org</u> Office: 705 W Liberty Dr, Wheaton, IL 60187 Provides temporary, transitional, and permanent supportive housing for people without homes.

#### DuPage County Housing Services - (630) 407-6500

https://www.dupageco.org/ 421 N. County Farm Road, Wheaton, IL 60137

#### Hesed House - (630) 897-2156

www.hesedhouse.org 659 So River St, Aurora, IL 60506 Within Hesed House is Aurora Area Interfaith Food Pantry, Inc., Aurora Soup Kitchen, Inc. and P.A.D.S. (Public Action to Deliver Shelter, Inc.) which has multiple residential and nonresidential programs for homeless families and individuals.

#### Hope Fair Center Housing - (630) 520-0901

www.hopefair.org 901 Warrenville Rd, Lisle, IL 60532

HOPE Fair Housing Center is a 501(c)(3) nonprofit organization dedicated to eliminating housing discrimination and segregation because of race, color, religion, national origin, sex, disability, familial status, or any other characteristics protected under state or local laws. Based

in Wheaton and serving most of the state of Illinois, HOPE shines a light on housing discrimination and promotes the civil rights that protect all of us from discrimination.

#### Hope's Front Door - Phone: (630) 322-9803

http://www.hopesfrontdoor.com/

1047 Curtiss St, Downers Grove, IL 60515

Hope's Front Door often acts as a "first responder" to neighbors who are facing financial and/or medical crises. We help with either food, medical, dental and/or transportation vouchers, plus a clear pathway into the network of social agencies that can assist with the long-term restructuring of lives and the move out of living a "crisis to crisis existence." We serve the homeless, as well as those seeking assistance in the communities of: Darien, Downers Grove, Lisle, Westmont, Willowbrook, and Woodridge.

Hours: Mondays, Wednesdays, Thursdays & Fridays: 10:00 a.m. - 11:45 a.m. Monday evening: 6:30 p.m. - 8:00 p.m. Closed Tuesdays

#### Home of the Sparrow – <u>https://www.hosparrow.org/</u>

4209 W Shamrock Ln, Unit B, McHenry, IL 60050

Home of the Sparrow's mission is to provide hope, opportunity and support that empowers women and children as they journey from homelessness to self-sufficiency. Offers rapid housing, affordable housing program, short-term transitional shelter, subsidized apartment program and more.

#### Midwest Shelter for Homeless Veterans – (630) 871- 8387 x 617 Captain Kevin C. Landeck Freedom Commissary

www.helpaveteran.org

Offers shelter, clothing.

Eligibility:

- (1) Veteran
- (2) Veteran family
- (3) Meet income guidelines

Application process:

- (1) Call Freedom Commissary for assistance/curb-side pick-up
- (2) Visitors and walk-ins are currently not accepted due to COVID-19
- (3) The following documentation must be provided:
  - a. DD214 or VA card
  - b. Photo ID for each adult household member
  - c. Verification of income for the last 30 days for each adult household member
  - d. Birth Certificates or Social Security cards for each child household member

Hours: Mondays – Fridays, 8:00 a.m. – 4:30 p.m.

#### Wayside Cross Ministries - (630) 892-4239

www.waysidecross.org

215 East New York St, Aurora, IL 60505

Provides Bible-based Christ-centered ministry services through the following programs: Masters Touch Ministry (for troubled men whose lives are out of control as a result of drugs), Lifespring Ministry (for homeless women and women with children), Urban Youth Ministry (for "at-risk" inner city youth), Elgin Wayside Center (for the homeless), New Life Corrections (helps bring unity to the local correctional ministry), and the Hope Outreach Ministry (for our resident men).

#### Wayside Cross Lifespring Center - (630) 851-0187

https://www.waysidecross.org/lifespringwomenshelter/

517 College Ave UNIT 102, Aurora, IL 60505

Christ-centered recovery and long-term transitional living program offers safe shelter for women and children who have lost their housing due to addiction, abuse, or financial crisis

#### Wheaton Youth Outreach - (630) 682-1910

https://www.outreachcommunityministries.org/wyo/

373 S. Schmale Rd., Carol Stream, IL, 60188

Wheaton Youth Outreach (WYO) is a comprehensive youth and family resource center offering transitional housing and family stabilization services, serving the greater Wheaton area since 1973. Staff are professionally trained to minister to each person's physical, social, and spiritual needs. Services are available without preference to all people and, where fees apply, based on one's ability to pay.

#### WINGS Breaking the Cycle of Domestic Violence – (847) 519-7820 24-Hour Hotline (847) 221-5680

https://wingsprogram.com/

#### Palatine and Chicago

The mission of WINGS Program, Inc. is to provide housing, integrated services, education, and advocacy to end domestic violence.

### Law Enforcement

#### DuPage County Children's Advocacy Center - (630) 407-2750

https://www.dupageco.org/States\_Attorney/Childrens\_Center/2023/

422 N County Farm Rd, Wheaton, IL 60187

The DuPage County Children's Center investigates and processes all cases of child sexual and severe physical abuse in the County and works with children who witness violent crimes. We are committed to lessening the trauma of sexual and serious physical abuse for children as they turn to the justice system for protection. These young victims have already been forced to experience the ultimate betrayal. The Center's response must ensure that justice is done, and the victim's trust is not once again violated. The Children's Center aids in the search for truth as well as provides conditions in which a healthy recovery is possible. The DuPage County Children's Advocacy Center is a specialized unit of the DuPage County State's Attorney's Office.

#### **DuPage County Department of Probation – (630) 407-8500**

#### www.dupageco.org/probation

#### 503 N County Farm Rd, Wheaton, IL 60187

We are dedicated to achieving justice by employing proven strategies to change offenders' values and beliefs, build their competency skills and hold them accountable. The result is reduced recidivism, victim reparation, improved public safety and enhanced quality of life for our citizens. We envision:

- Offenders taking responsibility for their behavior, enhancing their skills and leading lawful lives.
- Victims experiencing reparation.
- Our communities benefiting from a reduced recidivism rate and confidently investing in the criminal justice process.

#### **DuPage County Sherriff** – (630) 407-2400 (ext. 8 – administration office)

www.dupagesheriff.org 501 N County Farm Rd, Wheaton 60187 The Sheriff is the chief law enforcement officer in DuPage County.

#### Lisle Police Department – For an Emergency Call 911

(630) 271-4200 (non-emergency) www.villageoflisle.org/203/police-department 5040 Lincoln Ave, Lisle, IL 60532 Village of Lisle Note: this location is also an extreme cold warming center/extreme heat cooling center. Please call first to confirm availability.

#### Naperville Police Department – For an Emergency Call 911

(630) 420-6666 (non-emergency) www.naperville.il.us/policedepartment 1350 Aurora Ave, Naperville, IL 60540

### Naperville Police Department Community Education/ Crime Prevention Unit (CE/CPU) – For an Emergency Call 911

(630) 420-6666 (non-emergency)

www.naperville.il.us/community-education-and-crime-prevention

1350 Aurora Ave, Naperville, IL 60540

Staffed with both civilian and sworn personnel, these officers and crime prevention specialists work cooperatively with co-workers, schools, community groups, business, volunteer organizations and individual citizens to provide effective crime prevention and promote excellent community relations throughout the city. The CE/CPU is an essential element in the NPD's mission to partner with the community to prevent crime and provide greater understanding and cooperation between the citizens and their police department.

#### State's Attorney, Office of - (630) 407-8000

www.dupageco.org/statesattorney/

503 North County Farm Road, Wheaton, IL 60187 Call or visit website for detailed information on the duties and responsibilities of the Office.

Hours: Mondays – Fridays, 8:00 a.m. – 4:30 p.m.

#### Woodridge Police Department – For an Emergency Call 911

(630) 719-4740 (non-emergency) <u>www.woodridgeil.gov/my\_government/police\_department/</u> 1 Plaza Dr, Woodbridge, IL 60517

### Legal Resources

#### DuPage Bar Legal Aid Service – (630) 653-6212

https://www.dupagelegalaid.org

126 South County Farm Road, Wheaton, IL 60187

Provides domestic/family violence legal counseling; income guidelines apply. Eligibility: resident of DuPage County or non-resident with a DuPage case and recommendation. Please call the main number for a telephone screening. During the telephone screening callers will be asked a series of questions. Certain documents will be required to verify answers. Please confirm requirements during your telephone screening. Those who qualify for assistance will be assigned a staff attorney or volunteer lawyer. Spanish, English.

Hours: Mondays - Fridays, 9:00 a.m. - 4:30 p.m.

#### DuPage County Family Center - (630) 407-2450

#### **Mediation Services**

https://www.dupageco.org/familycenter/

422 N. County Farm Rd., Wheaton, IL 60187

Mediation services. Never married parents and indigent divorcing families must be court mandated. Once ordered, parents may contact the Family Center to schedule a mediation appointment.

Hours: Mondays and Tuesdays, 8:30 a.m. - 5:00 p.m. Wednesdays and Thursdays, 8:30 a.m. - 9:00 p.m. Saturdays, 8:00 a.m. - 12:30 p.m. Sundays, 3:00 p.m. - 8:00 p.m.

#### DuPage Legal Assistance Foundation – (630) 653-6212

www.dupagelegalaid.org

126 So County Farm Rd, Wheaton, IL 60187

Prairie State Legal Services offers free legal services for low-income persons and those age 60 and over who have serious civil legal problems and need legal help to solve them. There are 11 office locations serving 36 counties in northern Illinois.

#### Forfeiture Support Associates - (630) 455-1339

901 Warrenville Rd, Lisle, IL 60532 Help with courts and judges, legal services, social and welfare services.

#### Illinois Armed Forces Legal Aid Network - (855) ILA-FLAN

www.ilaflan.org

Legal Services for veterans, service members, national guard, reservist, or family members of such with no dishonorable discharge and meet income guidelines. Please call the hotline for assistance. Before calling, please be sure to have all relevant documents including any letters or documents from a court, any relevant documents from the VA, and any relevant military service record documents.

Hours: Mondays – Fridays, 9:00 a.m. – 4:30 p.m.

#### Legal Ease Law Clinic - (630) 447-5733

#### www.lelawclinic.org

3051 Oak Grove Road, Downers Grove, IL 60515

Divorce assistance legal services for individuals who qualify as low income.

1979 North Mill Street, Naperville, IL 60563

Probate Assistance. Please call or contact via website to verify eligibility and schedule and consultation. By appointment only. Spanish and English.

#### Metropolitan Asian Family Services – Naperville – (630) 705-1208

www.mafsinc.com

1032 East Ogden Avenue, Naperville, IL 60563

Offers comprehensive Immigration/Naturalization Services for immigrants from India, Pakistan, Bangladesh, Nepal, Sri Lankan, and Eastern European communities facing linguistic and cultural barriers. Please call or fill out the contact form online to schedule an appointment to complete an in-person intake. Urdu, Hindi, Gujrati, Spanish, other languages. Also offers computer literacy training programs.

Hours: Mondays – Fridays, 9:00 a.m. – 5:00 p.m.

#### Notary Public Services at Good Health Pharmacy – (630) 210-8995

www.goodhealthpharmacyrx.com/ 3027 English Rows Avenue, Naperville, IL 60564 Please call to make an appointment

Hours: Mondays – Fridays, 9:00 a.m. – 6:30 p.m.

### Prairie State Legal Service - (630) 690-2130

www.pslegal.org 400 W Roosevelt, Wheaton, IL 60187

## **LGBTQ+ Services**

#### PFLAG - (630) 415-0622

#### www.pflagdupage.org

Dealing with issues of sexual orientation or gender identity can be challenging. You may be a parent, family member or friend of someone who is gay, lesbian, bisexual, transgender, nonbinary, intersex or questioning. You may be an LGBTQ+ person in the process of coming out and dealing with family, workplace, or social issues related to your sexual identity. Whatever your situation, you'll find support, information, acceptance, and friendship at PFLAG DuPage. Meetings are the third Sunday of every month at 2:00 p.m. Meetings are currently virtual.

#### Youth Outlook - (815) 754-5331

www.youth-outlook.org

1828 Old Naperville Road, Naperville, IL 60563 Supports LGBTQ+ youth offering drop-in centers for youth, parent support, and community education.

## $\label{eq:trevor} \begin{array}{l} Trevor\ Project - \mbox{TrevorLifeline}\ 1\ (866)\ 488\text{-}7386\ {\rm or}\\ Trevor\ Text\ Text\ START\ to\ 678\text{-}678 \end{array}$

#### https://www.thetrevorproject.org/

The Trevor Project is an American nonprofit organization founded in 1998 focused on suicide prevention efforts among lesbian, gay, bisexual, transgender, queer, and questioning youth. Through a toll-free telephone number, it operates The Trevor Lifeline, a confidential service that offers trained counselors.

#### It Gets Better Project (online)

#### www.itgetsbetter.org

The It Gets Better Project's mission is to uplift, empower, and connect lesbian, gay, bisexual, transgender, and queer (LGBTQ+) youth around the globe and uses online resources to speak to LGBTQ+ youth with messages of resilience to combat the damaging effects of discriminatory harassment.

### Libraries

#### Bolingbrook Fountaindale Public Library District – (630)759-2102

http://www.fountaindale.org/ 300 W. Briarcliff Rd., Bolingbrook, IL, 60440

Hours: Mondays – Thursdays: 9:00 a.m. – 9:00 p.m. Fridays & Saturdays: 9:00 a.m. – 6:00 p.m. Sundays: 12:00 p.m. – 6:00 p.m.

#### College of DuPage Library – (630) 942-3364

http://Library.cod.edu 425 Fawell Blvd, Glen Ellyn, IL 60137 See website or call for hours; variable. Note: this location is also an extreme cold warming center. Please call first to confirm availability.

#### **Downers Grove Public Library – (630) 960-1200**

https://dglibrary.org/ 1050 Curtiss St., Downers Grove, IL, 60515

Hours: Mondays – Fridays: 9:00 a.m. – 9:00 pm. Saturdays: 9:00 a.m. -5:00 p.m. Sundays: 1:00 p.m. to 5:00 p.m.

#### Lisle Library District – (630) 971-1675

www.lislelibrary.org 777Front St Lisle, IL 60532 Note: this location is also an extreme cold warming center and an extreme heat cooling center. Please call first to confirm availability.

Hours: Mondays – Fridays: 9:30 a.m. to 9:00 p.m. Saturday: 9:30 a.m. - 5:00 p.m. Sundays: 1:00 p.m. - 5:00 p.m.

#### Naperville Public Library – (630) 961-4100

www.naperville-lib.org (general)

## Naperville Public Library – 95<sup>th</sup> St Library – (630) 637-4921

https://www.naperville-lib.org/about/95th-street-library 3015 Cedar Glade Dr, Naperville, IL 60564

Hours: Mondays - Fridays: 9:00 a.m. – 9:00 p.m. Saturdays: 9:00 a.m. – 5:00 p.m. Sundays: 1:00 p.m. – 9:00 p.m.

#### Naperville Public Library – Naper Boulevard – (630) 637-2212

https://www.naperville-lib.org/about/naper-boulevard-library 2035 S Naperville Blvd, Naperville, IL 60565

Hours: Mondays - Fridays: 9:00 a.m. – 9:00 p.m. Saturdays: 9:00 a.m. – 5:00 p.m. Sundays: 1:00 p.m. – 5:00 p.m.

#### Nichols Library – Naperville – (630) 637-6322

www.naperville-lib.org 200 West Jefferson, Naperville, IL 60540

Hours: Mondays - Fridays: 9:00 a.m. – 9:00 p.m. Saturdays: 9:00 a.m. – 5:00 p.m. Sundays: 1:00 p.m. – 9:00 p.m.

#### Woodridge Public Library - (630) 964-7899

www.woodridgelibrary.org 3 Plaza Dr, Woodridge, IL 60517

> Hours Mondays - Fridays: 9:00 a.m. – 9:00 p.m. Saturdays: 9:00 a.m. – 5:00 p.m. Sundays: 1:00 p.m. – 5:00 p.m.

# Licenses/Registrations/Cards/Certificates

# DuPage County Clerk - (630) 407-5500

www.dupageco.org/countyclerk/
421 North County Farm Road, Wheaton, IL 60187
Walk in or call for services. Obtain certificates by submitting an application online, by mail, or in person (service fee applies.)

Birth Certificates www.dupageco.org/CountyClerk/1850/

Death Certificates www.dupageco.org/CountyClerk/1859/

Marriage Licenses/ Certification of Record of Marriage Application: <a href="http://www.dupageco.org/CountyClerk/1862/">www.dupageco.org/CountyClerk/1862/</a>

Hours: Mondays – Fridays, 8:00 a.m. – 4:30 p.m.

#### Naperville Department of Motor Vehicles - (312) 793-1010

www.ilsos.gov/facilityfinder/facilityfinder?command=getFacilityDetails&facilityId=254 931 West 75th Street, Naperville, IL 60565 State of Illinois Motor Vehicle Drivers' License, Drivers' Tests, Learners' Permits, Voter Registration. Walk in or call for services.

Hours: Tuesdays – Fridays, 7:30 a.m. – 5:00 p.m. Saturdays, 7:30 a.m. – 2:00 p.m.

# Social Security Administration – Woodridge – (866) 303-2724

www.ssa.gov/ssnumber/ss5doc.htm

7440 Providence Drive, Woodridge, IL 60517-2181 Call Office or National 800 Number (toll-free) or visit website for more information at

<u>www.ssa.gov/ssnumber/</u>; Documentation will be required to apply for benefits, including identification. Social Security Survivors Insurance Available.

Call 1-800-772-1213 (TTY 1-800-325-0778) during operating hours or visit website for more information at <u>www.ssa.gov/benefits/survivors/</u>

Hours:

Mondays to Fridays, 9:00 a.m. - 4:00 p.m. Online Services: Mondays to Fridays, 4:00 a.m. - 12:00 a.m., Saturdays, 4:00 a.m. - 10:00 p.m., Sundays, 7:00 a.m. - 10:30 p.m.

# **Medical Rehabilitation**

## Marianjoy Rehabilitation Hospital - (630) 909-8000

#### www.marianjoy.org

26W171 Roosevelt Rd, Wheaton, IL 60187

Marianjoy Rehabilitation Hospital is dedicated to the delivery of physical medicine and rehabilitation that covers conditions including disorders, injuries, and diseases. Comprehensive rehabilitation programs include balance and vestibular, brain injury, lymphedema, neuromuscular, orthopedic, and musculoskeletal, integrative pain, pediatric, post concussive, spinal cord injury and stroke. Call for hours. Fees vary depending upon services. Insurance and self-pay accepted. Assistance available.

## Pfeiffer Medical Center - (630) 505-0300

#### http://www.hriptc.org/hriptc/index.html

3S721 West Ave, Warrenville, IL 60555

The Pfeiffer Medical Center, successor to Pfeiffer Treatment Center, is an outpatient facility for children and adults specializing in the evaluation and management of biochemical imbalances, which may be associated with the symptoms of developmental, learning and behavior disorders or anxiety, depression or mental illness. Our innovative approach of using vitamins, minerals, and other nutrient supplements to treat biochemical imbalances has helped thousands of patients lead a more productive and rewarding life. Hours by appointment only.

# **Parenting/Family/Health**

## **Anti-Bullying Network**

#### www.antibullying.net

Supports anti-bullying in schools, provides website resources and offers and anti-bullying information. (Online, based in UK.)

# Aunt Martha's Community Health Center Little City - (877) 692-8686

https://www.auntmarthas.org/little-city/

1760 W. Algonquin Road, Palatine, IL 60067

A Medical and Dental Home for Patients with Special Needs, Aunt Martha's Health Center at Little City, is the only clinic in Chicagoland to combine the elements of a Primary Care Medical Home and a Dental Home in a model designed specifically to respond to the unique needs of individuals with intellectual and developmental disabilities.

# Avenue Women's Center - (630) 382-8173

https://avenuewomenscenter.com/ 1301 South Route 59, Naperville, IL 60564 Offers pregnancy tests, pregnancy options, mother and infant care.

Hours:

Mondays - Fridays, 9:00 a.m. - 5:00 p.m.

# **DayOne PACT (Child and Family Connections) – (630) 493-0400** TTY: (630) 493-1992

https://www.dayonepact.org/

750 Warrenville Rd., Ste. 300, Lisle, IL 60532

DayOne PACT is a unique not-for-profit agency that provides service case management, trust and guardianship services for people with disabilities in Illinois. This service is our Life Management Services<sup>TM</sup> program. In addition, we function as the Child and Family Connections agency for DuPage, Kane, and Kendall Counties. This service works with families with children who are eligible for services through the Illinois early Intervention system.

# **DuPage County Health Department – Coronavirus**

To register to get a Covid-19 Vaccine:

<u>https://dupagecountyhealth.qualtrics.com/jfe/form/SV\_aWvLTI8cITCzttA</u>DuPage County Health Department – Family Planning – (630) 682-7979 1111 E Jackson St., Lombard, IL 60148 1st & 3rd Thursday 12:30 p.m. - 8:30 p.m.

# DuPage County CRIS (Community Resource Information System) – (630) 407-6500 Toll-free (800) 942-9412 TDD: 630-407-6502 https://dupagecris.org/index.php

See website for Full Menu of Services including:

Coronavirus (Covid-19), Housing and Utilities, Disaster Services, Food, Transportation Clothing, Personal, and Household Items, Legal and Public Safety, Health, Wellness, and Dental Mental Health, Individual and Family Support, Income Supports and Employment, Education, Veterans, Persons with Disabilities, Consumer and Information Services.

#### For Aunt Martha's Aurora Community Health Center-(877) 692-8686

https://dupagecris.org/index.php?option=com\_cpx&task=search.query&id=3414522&search\_his tory\_id=168521661&all=birth+control&category= 2124 Ocden Avenue\_Unit 201\_Avenue\_U\_60504

2124 Ogden Avenue, Unit 201, Aurora, IL 60504

This health center receives HHS funding and has federal PHS deemed status with respect to certain health or health-related claims, including medical malpractice claims, for itself and covered individuals. For more information, see <u>http://www.bphc.hrsa.gov/ftca/</u>

Provides pediatric and adult care, including physical exams, vaccinations, and chronic disease management; mental health care including psychiatry and medication management; women's health care including pre-and post-natal care and cancer screening; and family planning including birth control, free pregnancy testing and STD/HIV testing.

Services: Community Clinics, COVID-19 Diagnostic Tests, Food Stamps/SNAP Applications, Telemedicine, WIC Applications/Certification Direct to Aunt Martha's Aurora Community Health Center Website: https://www.auntmarthas.org/

#### National Women's Law Center <u>- (202)</u> 588-5180

11 Dupont Circle, Suite 800, Washington, DC 20036 Connects individuals who have experienced sex discrimination, including sexual harassment, at work, in their education, or when getting health care services to attorneys. Services: Discrimination Assistance, Information and Referral Associations, Medical Information Services

# **DuPage Dispensary of Hope –**

#### A Free Pharmacy for the Uninsured – (630) 784-4288

https://accessdupage.org/dispensary-of-hope/

400 N. County Farm Rd., Wheaton, IL 60187

If you are uninsured and struggling to pay for medications, we may be able to help. The DuPage Dispensary of Hope is our free pharmacy program. If you are low income and uninsured including Access DuPage members, some or all your medications may be available for free

through our Wheaton-based location. The DuPage Health Coalition is partnering with DuPage County to offer this service free of charge to those who qualify. You must have a valid prescription and meet program guidelines to receive medication

# DuPage County Health Department – Family Case Management – (630) 682-7400

https://www.dupagehealth.org/439/Family-Case-Management

111 N. County Farm Road, Wheaton, IL 60187

Family Case Management (FCM) is a free program that serves low-income pregnant women and infants up to age 1 who live in DuPage County. The program provides guidance and education for a healthy pregnancy, and a healthy infant through both clinic and home visits. Our dedicated FCM Public Health Nurses and Case Managers can see you in the office and in your home. They provide information related to prenatal needs, infant care, and parenting. FCM services are integrated with those provided through the Women, Infants, and Children (WIC) nutrition program.

# **DuPage County Department of Human Services –** Family Center – (630) 407-2450

www.familycenter@dupageco.org

422 N County Farm Rd, Wheaton, IL 60187

We believe that all children have a need and a right to share a relationship with both of their parents. It is our goal to reach out to families in DuPage County to help them achieve cooperative parenting that focuses on the needs of the children. Through a continuum of services, parent education, neutral exchange, mediation, and supervised visitation, the DuPage County of Family Center strives to establish, maintain, and enhance family relationships.

Hours: Mondays, Tuesdays: 8:30 a.m. – 5:00 p.m. Wednesdays, Thursdays, Fridays: 8:30 a.m. – 9:00 p.m. Saturdays: 8:00 a.m. -12:00 noon Sundays: 3:00 p.m. – 8:00 p.m.

# **DuPage County Health Department – General** – (630) 682-7400

https://www.dupagehealth.org/ for general menu.

Includes all available Health Services, Environmental Health Services for Adults, Children, Corona Virus Information, Health Professionals, Opioid Use Prevention and Treatment, services for Infants and parents, Requests for Medical Records, Sexual Health and Prevention, and Substance Use Prevention.

# **Good Health Pharmacy – (630) 210-8995**

www.goodhealthpharmacyrx.com/

3027 English Rows Avenue, Naperville, IL 60564

Concierge Pharmacy Service, Pick-up Service, Home Deliveries, Office Deliveries, Pet Medications, Immunizations, Notary Services; Bring required documentation Hours: Mondays – Fridays, 9:00 a.m. – 6:30 p.m.

#### Greater Chicago Adult Support Group - (331) 223-4293

http://www.dupageadd.org/

1335 Mill Street, Naperville, IL 60563

Support for adults with or suspected ADHD residing in the Greater Chicago area. Please visit our website for additional information and meeting locations and times. The first Tuesday of each month is an "open" meeting, available to non-ADHD adult family, friends, and ADD professionals.

Hours: Tuesdays, 7:00 p.m. – 8:30 p.m.

## Little Friends Inc. - (630) 355-6533

27555 Diehl Rd, Warrenville, IL 60555

Little Friends Inc. is a private, non-profit organization serving children and adults with autism and other development disabilities. Little Friends, Inc. programs include alternative schools, family support and consultation services, vocational training programs, community-based residential services, and the Little Friends Center for Autism. Fees vary based on service.

Hours:

Mondays - Fridays: 8:30 a.m. - 4:30 p.m.

#### Planned Parenthood of Illinois at Aurora Health Center – (630) 585-0500

https://www.plannedparenthood.org/health-center/illinois/aurora/60504/aurora-health-center-3483-90430?utm\_campaign=aurora-health-center&utm\_medium=organic&utm\_source=locallisting

3051 E. New York St., Aurora, IL 60540

Planned Parenthood is one of the nation's leading providers of high-quality, affordable health care, and the nation's largest provider of sex education. With or without insurance, you can always come to us for your health care.

Hours: Mondays: 9:00 a.m. – 5:00 p.m. Tuesdays: 8:00 a.m. – 2:00 p.m. Wednesdays: 10:00 a.m. – 6:00 p.m. Thursdays: 9:00 a.m. – 5:00 p.m. Fridays: 8:00 a.m. – 4:00 p.m. Saturdays: 7:00 a.m. – 3:00 p.m. Sundays: Closed

### Ray Graham Association - (630) 620-2222

www.ray-graham.org 901 Warrenville Road, Lisle, IL 60532 Provides group residences for adults with disabilities. Eligibility: individuals living with disabilities; families of individuals living with disabilities.

Hours: Mondays – Fridays, 9:00 a.m. – 5:00 p.m.

#### Southeast Association for Special Parks & Recreation - (630) 960-7600

https://www.seaspar.org/

4500 Belmont Road, Downers Grove, IL 60515

SEASPAR (the Southeast Association for Special Parks And Recreation) is a special recreation association that provides dynamic programs and quality recreation services for people with disabilities residing in our twelve community service areas. SEASPAR's service areas include the park districts of Clarendon Hills, Darien, Downers Grove, La Grange, La Grange Park, Lemont, Lisle, Westmont, and Woodridge, and the villages of Brookfield, Indian Head Park, and Western Springs. Anyone residing in those incorporated entities may participate in our programs. It is our vision to: Discover Abilities, Achieve Potential, and Realize Dreams. SEASPAR was founded with and continues to operate with the following core values: Fun, Excellence, Service, Respect, and Accountability. Call or visit our website for more information.

Hours: Mondays – Fridays, 8:30 a.m. – 4:30 p.m.

# Teen Parent Connection – (630) 790-8433

www.teenparentconnection.org

475 Taft Ave., Glen Ellyn, IL 60137

Provides education, support and resources to adolescent parents and their children in DuPage County with the goal to prevent child abuse and neglect.

# VNA of Fox Valley Elgin Clinic - (630) 593-7080 or (847) 278-9823

#### https://www.vnahealth.com/

620 Wing St., Elgin, IL 60123

VNA Health Care is a patient-centered, community-based, not-for-profit healthcare provider serving the Chicago suburbs with convenient and compassionate healthcare. Includes Family Planning.

Clinic Hours: Tuesdays: 3:00 p.m. - 8:00 p.m. Wednesdays: 8:00 p.m. - 12:00 p.m.

## Xilin Asian Community Center - (630) 355-4322

www.xilin.org/Naperville

1163 East Ogden Avenue, Naperville, IL 60563

Provides After-School Complimentary Pick-up and Snacks for District 208 students. Email Sheila Chen at sheilachen@xilin.org or call 630-853-8899 for details and how to sign up; Summer Program: Email Sheila Chen at sheilachen@xilin.org or call 630-853-8899 for details. Languages spoken: Mandarin Cantonese, Korean, Hindi, Vietnamese, Lao, Polish, Farsi, Spanish

Hours: Mondays – Fridays, 2:45 p.m. – 6:00 p.m.

# Not sure what services you need?

# Illinois Department of Human Services – (630) 328-1000 (DuPage County)

1717 Park St Ste 105, Naperville, IL 60563

The Illinois Department of Human Services is the department of the Illinois state government responsible for providing a wide variety of safety net services to Illinois residents in poverty, who are facing other economic challenges, or who have any of a variety of disabilities. https://www.dhs.state.il.us/page.aspx

Office Locator: https://www.dhs.state.il.us/page.aspx?module=12

IDHS Offices and Service Providers for DuPage County

https://www.dhs.state.il.us/page.aspx?module=12&officetype=&county=DuPage

# **Park Districts/Community Centers**

Park Districts and Community Centers provide events, facilities and parks, activities and classes for children, teens, adults, and seniors, camps, fitness programs and golf clubs, equipment rentals and more. Contact each District to find out hours and information.

#### Lisle Park District – (630) 964-3410

http://www.lisleparkdistrict.org/ 1925 Ohio St, Lisle, IL 60532

#### **Downers Grove Park District** – (630) 960-7500

https://www.dgparks.org/ 2455 Warrenville Road, Downers Grove, IL 60515

#### Naperville Park District - (630) 848-5000

www.napervilleparks.org 320 Jackson St, Naperville, IL 60540

#### Woodridge Park District - (630) 353-3300

www.woodridgeparks.org 2600 Center Dr., Woodridge, IL 60517

#### Fry Family YMCA – (630) 904-9595

www.ymcachicago.org/fry 2120 95<sup>th</sup> St, Naperville, IL 60564

#### Illini's YMCA Youth & Government – (630) 541-3855

www.ilymcayg.org 1315 Butterfield Rd, Downers Grove, IL 60515

# Young Life Naperville/Aurora – (630) 428-4230

www.napervilleaurora.younglife.org 116 S Webster St, Naperville, IL 60540

# **Rent/Utility Assistance**

<b>Catholic Charities</b>	(630) 495-8008	(No Naperville)
Hope House (housing) Catholic Charities Daybreak Center (food)	(630) 941-8681 (630) 495-8008 (815) 774-4663	Villa Park Lombard Downers Grove
Will County P.A.D.S.	(815)774-4663	Joliet
DuPage County Center for Human Services	(630) 407-6500	DuPage County
DuPage County Community Services Homelessness Prevention	(630) 407-6500	DuPage County
Lisle Township	(630) 968-2087	
FISH	(630) 964-7776	Downers Grove (No Naperville)
<b>LOVE</b> Christian Clearing House (must have income to qualify) (also provides automotive care)	(630) 512-8665	(No Naperville)
Lamb's Fold Center for Women and Children	(815) 723-5262	Joliet
Loaves and Fishes (Naper CARES now partners with Loaves and Fishes CARES)	(630) 355-3663	Naperville Only
Naperville Township	(630) 355-2786	
<b>Peoples Resources Center</b> (Includes Pantry, Clothing)	(630) 682-5402	All of DuPage County

Salvation Army	630) 719-6685	Downers Grove
	(630) 719-6614	Downers Grove
	(630) 968-2087	Lisle/Woodridge
	(630) 355-2786	Naperville
SARET Charitable Fund	(630) 842-8876	DuPage, Kane, Will Counties
St. Joan of Arc Parish	(630) 963-4500	Lisle
St. Scholastica Church	(630) 985-2351	Woodridge
Veterans Assistance Commission (Veterans discharged under honorable conditions)	(630) 407-5655	DuPage County
Will County Center for Human Concerns	(815) 722-0722	Joliet

# Schools

# **Downers Grove**

## Downers Grove School District 58 – (630) 719-5800 https://www.dg58.org/

2300 Warrenville Road, Suite 200NE, Downers Grove, IL 60515

# Henry Puffer Elementary School – (630) 968-0294

https://www.dg58.org/hp/index 2220 Haddow Ave., Downers Grove, IL 60515

# Downers Grove North High School - (630) 796-8400

https://www.csd99.org/dgn 4436 Main St, Downers Grove, IL 60515

# Downers Grove South High School - (630) 795-8500

www.csd99.org/south 1436 Norfolk St, Downers Grove, IL 60516

# Lisle

# Lisle Elementary School – (630) 493-8100

https://www.lisle202.org/ 5801 Westview Lane, Lisle, IL 60532

# Lisle Jr High School – (630) 493-8201

www.lisle202.org/lisle-jr-high 5207 Center Ave, Lisle, IL 60532

# Lisle High School - (630) 493-8301

www.lisle202.org/lisle-high-school 1800 Short St, Lisle, IL 60532

# Naperville

# Naperville School District 203 Student Intervention Programs - (630) 420-6446

# Naperville Central High School - (630) 420-6420

https://www.naperville203.org/nchs 440 West Aurora Ave, Naperville, IL 60540

# Naperville North High School - (630) 420-6480

https://www.naperville203.org/nnhs 899 No Mill St, Naperville, IL 60565

## Jefferson Jr High School - (630) 420-6363

https://www.naperville203.org/Domain/22 1525 No Loomis St, Naperville, IL 60563

# Kennedy Jr High School - (630) 420-6363

https://www.naperville203.org/kjhs 2929 Green Trails Ave, Lisle, IL 60532

## Lincoln Jr High School - (630) 420-6370

https://www.naperville203.org/domain/24 1320 So Olympus Dr, Naperville, IL 60565

# Madison Jr High School - (630) 420-6400

https://www.naperville203.org/Domain/25 1000 River Oak Dr, Naperville, IL 60563

#### Washington Jr High School – (630) 420-6390

https://www.naperville203.org/Domain/26 201 No Washington St, Naperville, IL 60540

# **Ellsworth Elementary – (630) 359-1420**

https://www.naperville203.org/Page/1510 145 North Sleight Street, Naperville, IL 60540

#### Highlands Elementary – (630) 420-6335

https://www.naperville203.org/highlands 525 So Brainard St, Naperville, IL 60540

# Meadow Glens Elementary - (630) 420-3200

https://www.naperville203.org/meadowglens 1150 Muirhead Ave, Naperville, IL 60565

#### **Prairie Elementary – (630) 420-6348**

https://www.naperville203.org/prairie 500 So. Charles, Naperville, IL 60540

### Ranchview Elementary - (630) 420-6575

www.naperville203.org/ranchview 1651 Ranchview, Naperville, IL 60565

# Scott Elementary School – (630) 420-6477

https://www.naperville203.org/scott 500 Warwick Dr., Naperville, 60565

## Steeple Run Elementary - (630) 420-6385

www.naperville203.org/steeplerun 6S151 Steeple Run Dr, Naperville, IL 60540

# Woodridge

## Thomas Jefferson Jr High - (630) 795-6700

www.woodridge68.org 7200 Janes Ave, Woodridge, IL 60517

# Seniors

#### Elder Abuse Prevention - (630) 968-2087

www.naperville-lisle-triad.org

400 South Eagle Street, Naperville, IL 60540

For senior citizen residents of Naperville and Lisle Townships. Walk-in visitors welcome. Visit our website for announcements on upcoming events and services.

Hours:

First Wednesday of each month, 9:30 a.m. - 10:45 a.m.

#### Lisle Park District Senior Center – (630) 353-4301

http://www.lisleparkdistrict.org/seniorcenter 1925 Ohio St. Lisle, 60532 (Door #5) Offers social activities, events, podiatry/foot care, driving safety education, and more for Age 50 and older.

Hours:

Mondays, 9:30 a.m. – 2:30 p.m. Tuesdays: 9:30 a.m. – 3:00 p.m. Wednesdays, 10:00 a.m. 0 3:00 p.m. Thursdays: 10:00 a.m. – 3:00 p.m. Fridays: Open for Special Programs and Parties Only

#### Naperville Active Adults & Senior Programs – (630) 848-5000

www.napervilleparks.org/seniors Naperville Park District 320 W. Jackson Ave., Naperville 60540

#### Naperville Senior Center – (630) 857-3017

www.napervilleseniorcenter.com 1504 N Naperville Blvd, #120, Naperville, IL 60563

#### Riverwalk Adult Day Services - (630) 357-8166

www.riverwalkadultdayservices.com

Riverwalk Community Center, Naperville, IL 60540-5204

Riverwalk Adult Day Services was founded over 38 years ago to provide care for adults and respite for caregivers. Riverwalk Adult Day Services empowers family members to work during the day while their loved ones are cared for by registered nurses and trained staff. Provide a safe, social, and stimulating environment for adults in need of daytime care. Please call for more information and to make an appointment.

Hours: Mondays – Fridays, 7:45 a.m. – 5:00 p.m.

#### Xilin Asian Community Center - (630) 355-4322

www.xilin.org/Naperville

1163 East Ogden Avenue, Naperville, IL 60563

Provides adult day programs, in-home senior services for 60 years of age and older for legal residents of the United States. Services are for individuals who need assistance with daily living. Clients should be covered by Medicare. Skilled healthcare professionals are available. Languages spoken: Mandarin Cantonese, Korean, Hindi, Vietnamese, Lao, Polish, Farsi, Spanish

Hours: Mondays – Fridays, 7:30 a.m. – 6:00 p.m. Mondays – Sundays, 8:30 a.m. – 2:30 p.m.

# **Unemployment Assistance**

#### Career & Networking Center — (630) 961-5665

cnc@careernetworkingcenter.org

Volunteer career advisors, recruiters, human resource professionals and other experts are available for individual consultation and assistance with career advising, interviewing, job search strategy. LinkedIn networking, resume writing and basic computer skills. Workshops and presentations are also offered.

## Goodwill Workforce Connection Center — (630) 576-4660

www.goodwillchicago.com

351 E. Roosevelt Rd., Lombard, IL 60148 Onsite recruitment, one-on-one assistance, computers, and workshops are available. Limited capacity. Please call ahead for an appointment

Hours: Mondays-Fridays 9:00 a.m. -5:00 p.m.

# Illinois Department of Employment Security — (800) 244-5631

https://ides.illinois.gov

Information about unemployment insurance (UI), how to file an application for benefits, as well as eligibility and bi-weekly certifying.

#### Illinois Division of Rehabilitation Services – Downers Grove – (630) 495-0500

www.dhs.state.il.us/page.aspx?item=29764

2901 Finley Road, Downers Grove, IL 60515

Offers comprehensive disability-related employment programs. Call or go online and ask to refer self or someone else for services. A counselor will enter person in the case management system. The applicant will be assigned a counselor and contacted through the mail. Documentation includes Photo ID, verification of address, medical and/or psychiatric records. Also helps with Social Security Applications. Spanish offered.

Hours: Mondays – Fridays, 8:30 a.m. – 5:00 p.m.

# Worknet DuPage Career Center — (630) 955-2030 TTY: 630.955.2098

https://www.worknetdupage.org/ 2525 Cabot Drive, Suite 302, Lisle 60532 Services for job seekers and employers.

Hours:

Mondays - Fridays, 8:00 a.m. - 4:30 p.m.

# Village, Township, City Services/Emergency Services

# **DuPage County Office of Homeland Security and Emergency Management – (630) 682-7925**

www.ProtectDuPage.org

418 North County Farm Road, Wheaton, IL 60187

Offers information on how to prepare for land respond to emergencies and disasters. Visit ProtectDuPage.org and its related social media accounts (@ProtectDuPage) for periodically updated information.

Hours: Mondays – Fridays, 8:00 a.m. – 4:30 p.m.

#### DuPage County RxBox Program - (630) 682-7400

www.hopedupage.org/161/RxBOX

111 North County Farm Road, Wheaton, IL 60187

Residents of DuPage County can safely dispose of medication here. Please peel or cross off any personal information. Bring medications as they are or put them in a clear plastic bag to prevent spilling. Deposit medication in drop box. The following are not accepted: sharps, needles, or EpiPens, radioactive medicines, other medical waste, or household chemical waste.

Hours: Drop off only 24 Hours/Day, 7 Days a Week

#### **DuPage County Department of Stormwater Management – (630) 407- 6673** www.dupageco.org/swm/

421 North County Farm Road, Wheaton, IL 60187 Provides services for flood/siltation control. Email stormwatermgmt@dupageco.org or call with permitting questions.

Hours: Mondays – Fridays, 8:00 a.m. – 4:30 p.m.

#### Illinois Department of Human Services – DuPage County – (630) 328-1000 www.dhs.state.il.us/page.aspx

1717 Park Street, Naperville, IL 60563

Provides extreme cold weather warming centers. Please call to confirm that warming center service is available. Spanish available.

Hours: Mondays – Fridays, 8:30 a.m. – 5:00 p.m.

#### Lisle Township – Street Maintenance – (630) 968-2087

www.lisletownship.com 4711 Indiana Avenue, Lisle, IL 60532 <u>Street Maintenance</u> Provides street maintenance for residents of Lisle Township for unincorporated areas. Call or email highway@lisletownship.com for nonemergency service.

Hours: Mondays – Fridays, 7:00 a.m. – 3:00 p.m.

Extreme Cold Warming Center/Extreme Heat Cooling Center Please call first to confirm availability. Hours: Mondays – Fridays, 8:30 a.m. – 4:00 p.m.

# Village of Lisle - (630) 241-4100

www.villageoflisle.org
925 Burlington Avenue, Lisle, IL 60532
Administrative services for residents of Lisle including:
Building and Sign permits <a href="https://www.villageoflisle.org/354/Apply-For">https://www.villageoflisle.org/354/Apply-For</a>
Sod/Seed/Watering permits, <a href="https://www.villageoflisle.org/354/Apply-For">https://www.villageoflisle.org/354/Apply-For</a>
Sod/Seed/Watering permits, <a href="https://www.villageoflisle.org/196/Water-Sewer-Billing-Payment">https://www.villageoflisle.org/196/Water-Sewer-Billing-Payment</a>
Voter registration: <a href="https://www.villageoflisle.org/152/Voter-Registration">https://www.villageoflisle.org/152/Voter-Registration</a>

Hours: Mondays – Fridays, 7:00 a.m. – 3:30 p.m.

#### Village of Lisle Community and Economic Development - (630) 271-4150

www.villageoflisle.org/133/Development-Services

925 Burlington Avenue, Lisle, IL 60532 Provides Zoning information for residents of Lisle. Download zoning and building permit application forms from the website or call or visit for details.

Hours: Mondays – Fridays, 7:00 a.m. – 4:30 p.m.

#### Village of Lisle - Public Works - (630) 271-4180

www.villageoflisle.org/173/Public-Works

4905 Yackley Avenue, Lisle, IL 60532

Provides services for residents of Lisle for wastewater collection/processing and the water supply system.

Hours: Mondays – Fridays, 7:00 a.m. – 3:30 p.m.

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# Not sure where to begin? Have multiple needs? Help Identify Your Disaster Response or Non-Emergency Family Needs

# DuPage County CRIS (Community Resource Information System) – 630-407-6500 Toll-free (800) 942-9412

#### TDD: 630-407-6502

https://dupagecris.org/index.php

See website for Full Menu of Services including:

Coronavirus (Covid-19), Housing and Utilities, Disaster Services, Food, Transportation Clothing, Personal, and Household Items, Legal and Public Safety, Health, Wellness, and Dental Mental Health, Individual and Family Support, Income Supports and Employment, Education, Veterans, Persons with Disabilities, Consumer and Information Services.

# Illinois Department of Human Services – (630) 328-1000 (DuPage County) 1717 Park St Ste 105, Naperville, IL 60563

The Illinois Department of Human Services is the department of the Illinois state government responsible for providing a wide variety of safety net services to Illinois residents in poverty, who are facing other economic challenges, or who have any of a variety of disabilities. https://www.dhs.state.il.us/page.aspx

Office Locator: <a href="https://www.dhs.state.il.us/page.aspx?module=12">https://www.dhs.state.il.us/page.aspx?module=12</a>

#### IDHS Offices and Service Providers for DuPage County

https://www.dhs.state.il.us/page.aspx?module=12&officetype=&county=DuPage

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